POSITIVE IMPACT HEALTH CENTERS







At the Forefront of Care and Prevention







Dear Friends and Colleagues,

Lany U. Gelyan

The strength of Positive Impact Health Centers (PIHC) lies in bringing people together. By working as a team—across the state, country, and even the world—we're providing high-quality care to those affected by HIV. **Together, we're at the forefront of HIV care and prevention.**

We believe in putting patients first and using evidence-based methods to support them. This approach guides everything PIHC does. Our reputation for quality care has earned the trust of the HIV community, and we're committed to being the change we want to see in the healthcare industry. Prioritizing patient-centered care and fostering a culture of continuous improvement means we're reaching higher standards of excellence. Our unwavering dedication to compassionate, comprehensive care is at the forefront of our mission to help our patients create a life worth loving.

In 2023, we committed to engaging in meaningful dialogue with our staff, patients, and community partners which refined our approach to care delivery. The invaluable feedback also shaped our 2024–2026 Strategic Plan, a vital blueprint that is guiding PIHC to reach an ambitious milestone of serving 15,000 patients by the end of 2026.

Last year, PIHC made strides in empowering marginalized communities with the launch of the **POWER Program**. This pioneering initiative offers valuable training to individuals of transgender experience, equipping them with the skills and certifications to thrive as Medical Assistants and Phlebotomists. Furthering our commitment to excellence, 2023 witnessed our organization's transformative partnership with **Project ECHO**, a groundbreaking program revolutionizing the way healthcare professionals collaborate and disseminate knowledge globally. Recognizing the ever-evolving educational needs of our dedicated staff, we also established the **PIHC Institute**, a resource center dedicated to nurturing professional development.

Together, we are the change. With your support and collaboration, PIHC will continue to reshape the future of HIV care and prevention.

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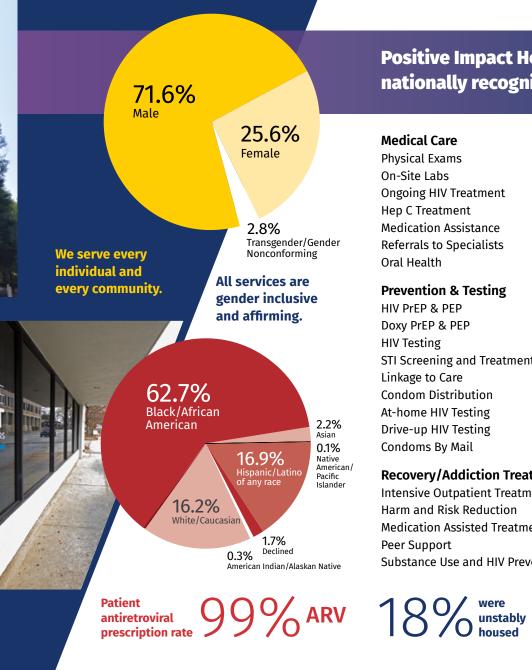
Mission

To provide client-centered care for the HIV community to have a life worth loving.

Goal

To reach 15,000 patients by 2026.





Positive Impact Health Centers provides accredited, nationally recognized Combrehensive HIV care.

Medical Care

Physical Exams On-Site Labs **Ongoing HIV Treatment** Hep C Treatment Medication Assistance Referrals to Specialists Oral Health

Prevention & Testing

HIV PrEP & PEP Doxy PrEP & PEP **HIV Testing** STI Screening and Treatment Linkage to Care Condom Distribution At-home HIV Testing Drive-up HIV Testing Condoms By Mail

Recovery/Addiction Treatment

Intensive Outpatient Treatment Harm and Risk Reduction Medication Assisted Treatment Peer Support Substance Use and HIV Prevention

Supportive Services

Housing Insurance Navigation **Nutrition Counseling** Case Management Patient Navigation Food & Food Vouchers Transportation Assistance

Wellness/Mental Health

Individual Couple and Group Counseling Psychiatric Care and Medication Assistance

Pharmacy

Medication Synchronization Reminder Call Program **Donated Drug Repository** Drug Take-Back/Disposal Site Patient Assistance Program **Enrollment** Medication Financial Assistance **Contract Pharmacy Services Prior Authorization Support**

Accreditations



Platinum Transparency 2023

Candid.

Platinum Transparency 2024

Candid.



Affiliation



Greater Atlanta

Long-acting Injectables

Positive Impact Health Centers offers both long-acting, injectable cabotegravir (a single injection every two months) for HIV prevention and CABENUVA™ (cabotegravir and rilpivirine) a two injection combination given either monthly or every 2 months for HIV treatment.

Positive Impact Health Centers offers both long-acting, injectable cabotegravir (a single injection every two months) for HIV prevention and CABENUVA™ (cabotegravir and rilpivirine), a two-injection combination (given either monthly or every two months) for HIV treatment.

Patients who come into the clinic for injections can avoid the inconvenience of a daily pill regimen and also benefit from the privacy that comes from not having to keep HIV medication at home.

Helping patients to Undetectable = Untransmittable



Giving our patients freedom from daily pills.

HIV & Sexually Transmitted Infection Prevention

PIHC offers Sexually Transmitted Infection (STI) Prevention through individualized sexual health plans including STI education; condom utilization; and access to Doxy-Prep & Pep for STIs and HIV Prep & Pep.

Building the hew standard of HIV & STI care.

A leader in prevention,
PIHC is one of the first
organizations to offer
Doxy-PrEP and PEP in the
prevention of Gonorrhea, Chlamydia
and Syphilis. In combination with
other preventive measures, this new
public health tool can significantly
decrease the chances of acquiring
one of these STIs.

As always, PIHC offers STI treatment and care in a non-judgmental environment without the need for an outside referral.

Doxy-PrEP — a selfadministered antibiotic (single
pill) taken once daily.

Doxy-PEP — a selfadministered antibiotic (two
pills) taken within
72 hours of a sexual
encounter.

care in a
ne need

87% of testing clients were referred to PrEP for HIV prevention

20% increase in PrEP patients during 2023

Recovery Innovation and Care

PIHC understands that the wellbeing of patients stems from a comprehensive approach and individualized plans—the basis of positive health journeys for every level of need. Our Recovery Team members are pioneers in Medication Assisted Treatment and Harm Reduction for those engaged in the criminal justice system, and our agency is one of the largest providers of Medication Assisted Treatment (MAT using Vivitrol) in the Metro Atlanta area. We also provide sexual safety kits and harm reduction bags that include Narcan to those enrolled in addiction services.



Naloxone (Narcan) Saves Lives

With the right tools, people can prevent deaths from overdose. Narcan, for example, is a lifesaving medication that can reverse an overdose from opioids including heroin, fentanyl, and prescription opioid medication, when administered in time.

Giving the community the right tools.

In-house Hepatitis Care

Screen, Prevent, Treat, Cure.

PIHC offers hepatitis screening, treatment, and prevention education at all three of its clinical locations.

Hepatitis is an inflammation of the liver. often caused by a virus. In the United States, the most common types of viral Hepatitis are Hepatitis A, Hepatitis B, and Hepatitis C. Tens of thousands of people are newly infected with viral hepatitis every year in our country.

We offer screening and preventive services for Hepatitis A, B and C, including treatment for Hepatitis B, and oral therapy as a cure for Hepatitis C. These protocols allow patients to receive viral hepatitis care at PIHC without waiting for referrals to outside providers.

We create healthy spaces for our patients.

Full-Time Psychiatry

Suicide is the tenth leading cause of death in Georgia. At PIHC, our understanding of emotional wellness is tied to recognizing that people living with HIV die by suicide at a rate 100 times of the general population, and 82 Shorter percent of individuals of trans experience have contemplated suicide during their lifetimes. wait

Our organization doesn't stop at being the times. forefront of HIV care, which is why in 2023 we added a full-time psychiatrist to lead our existing psychiatric staff of nurse practitioners and part-time practitioners. The addition of full-time staff has increased the hours available for care and significantly reduced the wait time for psychiatric appointments from four weeks to one week.





LGBTQ+ Youth Program

Positive Impact Health Centers actively collaborates with esteemed partners including Fenway, UCSF, and AIDS United to advance HIV care for LGBTQ+ youth aged 13 to 24—a group who requires assistance with transportation, housing, employment, and access to nutritious food to thrive. With the enrollment of more than 50 youths in this initiative, we continue to obtain training and provide support (for both youth and staff), fostering a collaborative environment and providing comprehensive care to achieve HIV viral suppression and improve overall health outcomes.



Improving HIV care through innovative approaches and responsiveness to the needs of the communities we serve.

POWER Program

The PIHC POWER program offers individuals of trans experience access to workforce training programs. Our agency funds the costs—\$10,500 per student—for these individuals to gain certification as a Medical Assistant and Phlebotomist. The funding covers tuition, laptops,

Positive

Worthy

Educated

Optimistic

bus passes to classes, scrubs, and exam fees. The average salary for a Medical Assistant is \$50,000 per year, so training candidates in both professions increases their marketability. Four individuals graduated from the program in 2023.

The goal is to increase an individual's financial resources
through earned income and create an avenue to gain
skills in professions with high job security and advancement opportunities.

As the healthcare industry is struggling to fill vacancies, PIHC is helping economically disadvantaged individuals vulnerable to HIV infection obtain workforce skills and fill healthcare professional shortages around the State of Georgia.

We are a patient's true medical home.

Project ECHO



The Project ECHO (Extension for Community Healthcare Outcomes) Model was founded by Dr. Sanjeev Arora at The University of New Mexico and is rooted in the philosophy of All Teach, All Learn. Participants from all backgrounds engage in a virtual community of learning and mentorship to share critical expertise, provide peer support and guidance as well as discuss cases and updated care standards for the community served.

This collective understanding and engagement work to disseminate information and implement best practices across diverse disciplines—improving patient outcomes, creating more health equity, and building strong healthcare systems and patient-centered care locally, domestically and abroad. The ECHO Model makes high-quality care available to everyone, and we are leading the way in the HIV ECHO community.

The PIHC ECHO program occurs the first and third Friday of each month. It starts with a 15 to 20 minute discussion on current topics in HIV and infectious diseases, followed by our ECHO community presenting real (anonymized) cases for discussion and recommendations.

The ECHO Model has been applied to all types of health conditions and educational systems, serving to advance gender equality throughout the world. ECHO Hubs are in 195 countries with more than four million participants each year. This continuous loop of learning is unique with a long-lasting impact for future generations of healthcare providers and their patients.



Dr. Gregory "Grey" Felzien (they/them), Co-Medical Director & **Project ECHO Team Lead**

As the Co-Medical Director of PIHC, Dr. Felzien works in close collaboration with multiple local and national partners and is actively involved in the rural community, coordinating HIV awareness and education, as well as writing and speaking at the local, state, and national level.

Creating long-lasting impact for future generations.

2,382 new clinical patients

10,667 patients seen at **55,014** encounters

7,152 clients received clinical care with 25,370 clinical visits conducted

1,899 clients served through telehealth

5,657 telehealth appointments conducted



2,738 patients provided PrEP prevention resulting in **8,755** appointments

More impact than ever.



274 clients helped with translation services in 11 different languages

8,722 case management visits for **2,510** patients

1879 patients were enrolled in health insurance



Congresswoman Lucy McBath tours Duluth with our CEO, General Counsel Sam Park, and PIHC's 340 Program Manager, Melanie Rudisill



1,177 patients assisted with transportation on **7,877** trips

1,218 patients given **5,773** food vouchers

1,190 clients received Emotional **Wellness and Recovery services** totaling 14,442 visits

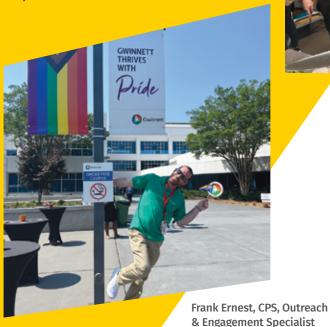
601 patients received **2,011** psychiatric visits

5,229 HIV tests conducted

215 Injectable ARV Cabenuva provided to 78 clients

1,614 units of medication for **Hormone Replacement Therapy** provided to 137 clients

1,204 patients received insurance premium assistance



115 clients received PEP services and follow-up visits Dr. Moneta Sinclair, PIHC's **Emotional** Wellness and Recovery Director

121 patients received housing assistance

4,814 vaccines administered to **2,267** patients

The Research and Development Institute

Last year, we brought new professional development opportunities for staff and the community, including the creation of our own Research and Development Institute, to advance PIHC research, effective system delivery and care, health equity, and advocacy. The Institute, headed by Michelle Allen, aims to support client-centered care by providing education and training in-house



Michelle Allen, PIHC's Institute Director

to staff and to healthcare and social service providers in the community. In addition, each new staff member attends all trainings as part of new employee on-boarding.

The Institute also is working with staff to prepare conference presentations and abstract submissions in order to share the innovation happening at PIHC. We know communicating our programmatic successes and findings helps other service delivery providers, researchers, and local, national and global experts. Being part of the research community helps us gain additional knowledge and connect with future collaborators and colleagues to reach our goal of 15,000 in care.

More impact than ever.

Increased training supports client-centered care.

023 GRANT HIGHLIGHTS

Some of the grants awarded to PIHC in 2023 include:

AIDS United

Cathedral of St. Philip

Centers for Disease Control and Prevention

DeKalb Board of Health

Fulton County EFSP

Georgia DPH

GNR Chronic Care Management

Gwinnett County Emergency Food & Shelter Program

Gwinnett ESG

Kaiser Permanente Foundation

RTI International

Ryan White A, MAI, EHE, B, & C

End the Epidemic

HRSA

SAMSHA I-RISE, I-MATTER, CCI, & GROWTH

United Way - Community & Well-Being

Substance Use & HIV Navigation Project

Cobb Co. American Rescue Plan

ALAI UP

Sisters of Perpetual Indulgence

The Armorettes







The AIDS Vaccine 200 is an annual cycling event held in Georgia, dedicated to raising funds for HIV vaccine research at Emory and supporting HIV service organizations across the state. The dedicated cycling team at Positive Impact Health Centers undergoes months of rigorous training in preparation for this event, not only to conquer the miles but also to raise crucial funds for our agency's services. Over two days, participants can choose from three distinct routes: a challenging 100-mile, a scenic 60-mile, or a beginner-friendly 30-mile option, ensuring a diverse experience for riders of all levels. We take immense pride in our team of riders, whose efforts during the past eight years have collectively raised over \$160,000.

If you are interested in joining the team for 2025, contact Olivia Chelko, Director of Development and Communications, at Olivia.Chelko@pihcga.org.









community townhall

HIV Response in Metro Atlanta

On December 14, 2023, PIHC hosted an HIV Response in Atlanta Townhall with Captain Adeoye John Oguntomilade, EHE Coordination Lead, U.S. Department of Health and Human Services.

During the Townhall, overall progress, the future, and what needs to be done to strengthen and accelerate the HIV response in Metro Atlanta were discussed. More than 200 individuals attended the Townhall in-person, online and through Facebook Live, including staff from partner community-based organizations, HIV service agencies, local health departments, and federal colleagues from the Centers for Disease Control and Prevention, Health and Human Services, and the Health Resources and Services Administration.





Will Wheaton, PIHC's

Senior Prevention

Program Manager









PIHC's Karen Cross, Kisha Malone, and Justin Brooks



Joshua O'Neal, Director of Sexual Health, **Medical and Preventive Services Fulton** County Board of Health



Karla S. Porch, BA, Director Business **Development, Empowerment Resource** Center, Inc.

Providing Expertise

PIHC partners with local healthcare providers, community groups, and government agencies to support HIV treatment/prevention programs and provide pharmacy operational and 340B expertise. We also help to establish sustainable revenue sources and advocate for equitable healthcare access. Our alliances are built on the shared goal of success for all involved. During the past few years, we assisted Cobb Douglas Public Health, Damien Center, and Matthew25 in operationalizing and maximizing their in-house pharmacies and establishing best practices.

David Magazine, Atlanta's premier LGBTQ+ publication, is dedicated to celebrating and uplifting the LGBTQ+ community through compelling storytelling, vibrant visuals, and insightful journalism. Deeply committed to advancing the vital mission of PIHC, the publication stands in solidarity with our organization by providing in-kind donations of advertising, event promotion, and the showcasing PHIC programs and initiatives through editorial features.



Community Recovery Center

Positive Impact Health Centers partners with a number of recovery housing nonprofits throughout metro Atlanta, including our alliance with the Community Recovery Center, an organization making strong strides in improving the quality of lives of those affected by the opioid crisis in North Georgia. To illustrate, the Center's all-female sober living center links residents with employment and medical and emotional health resources. The organization also remains invested in the well-being of their residents, ensuring that they attend both a 12-step recovery program and utilize the Medication Assistance Treatment recovery program at PIHC. Together, we are changing lives.

We partner with our Community.

2023 Supporter highlight

The following listing highlights only a segment of PIHC supporters during 2023, as many individuals donated anonymously through employee giving programs, at events, and via community and individual social media fundraisers. Thank you all!

INDIVIDUAL DONORS

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The Atlanta Journal-Constitution

Atlanta Magazine Atlanta Symphony Orchestra Atlanta Women's Foundation

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Chi Eta Phi Sorority – Gamma Chi Chapter

The CarMax Foundation
The Cathedral of St. Philip

Cobb & Douglas Public Health

Comcast OUT Committee

David ATL
DI Eric lames

Dogwood Animal Hospital Elton John AIDS Foundation

Felix's Atlanta

Fifth Generation

Future Atlanta
Gave Magazine

GA Essentials for Chosewood

Georgia Aquarium

GA Gives & Giving Tuesday (donors)

Georgia Dept. of Public Health HIV Program

Georgia Equality
Georgia Voice

GoodCoin Giving

Gwinnett County Sheriff's Office

Gwinnett Magazine

Gwinnett, Newton, Rockdale Public Health High Museum of Art

Jordan Eagles

Kroger Foundation – Give Back Program Kroger Co. Corporate Office

MA314 Marlin Hard

Marlin Hargrove Florist Macy's Foundation

Mary's Atlanta Mission Agape

mPrint Design Studio My Sister's Room

Norcross Pharmacy

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Peoples Town Coffee Bar O100 Radio

The Real Milk & Honey Ruby Redd's Birdcage Bingo

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United Way of Greater Atlanta - CFC Campaign Virgil's Gullah Kitchen & Bar The Wellness Spot 3 Springs Terrapin Beer Toolbox Atlanta WABE

Wet Demons Whitlock Group Wigging Out for Charity Winter Coat Drive (donors) Your Cause

Thank you!

You

Match.

Positive Impact Health Centers has partnered with Double the Donation, a searchable and user-friendly matching gift database to help you determine if your company has a matching gifts program.

You may be surprised your company may be listed! Learn more at PIHCga.org/matchinggifts

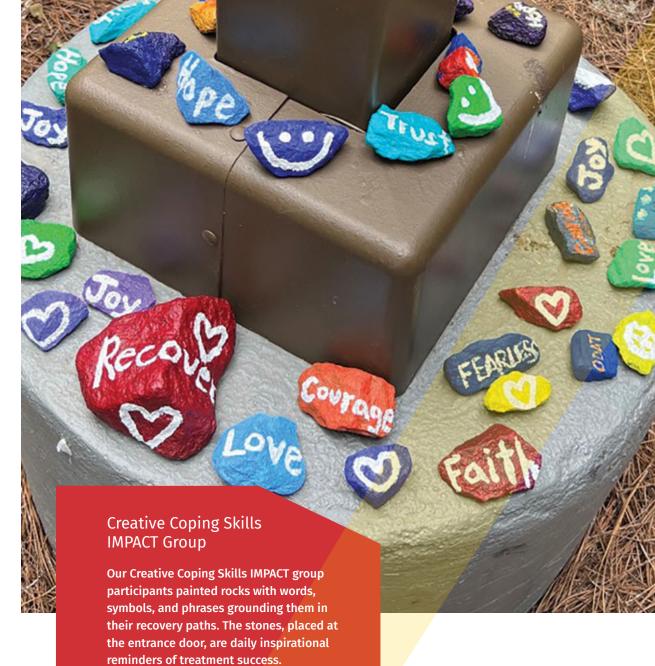


Plan Your Legacy.

You do not need to be wealthy to make planned gifts—they are meaningful, lasting and beneficial in any size.

Let us help you plan a gift to PIHC today: PIHCga.org/plannedgiving

Name
Street Address
City
State/Zip
Phone
Employer
☐ Please check with my employer for a gift match.
Your Gift
☐ My check is enclosed. Please make payable to PIHC and mail with this completed form to:
PIHC ATTN: Olivia Chelko 2800 Century Parkway NE, Suite 550 Atlanta, GA 30345 Or, donate online at PIHCGA.org
☐ Bill my credit card this amount: \$
#:
Exp:/ 3-4 digit CSC code:
Make this a recurring gift:
More Ways to Help
☐ I'd like to be a monthly donor. Please contact me.
$\hfill \square$ I'd like PIHC to be the beneficiary of my event. Contact me.
More Information/Recognition
☐ I would like more info about
☐ Please list my gift in next year's annual report.
☐ I would like to be emailed updates and the PIHC newsletter.
My email is:



a legacy of caring

We honor the life and work of **Dr. Christopher Allers**, a leader whose brilliance and dedication illuminated the HIV community. His exceptional work ethic and passion for serving others set him apart, inspiring all who knew him. Through his mentorship, he empowered countless individuals to grow and thrive. Dr. Allers was one of



the founders of Positive Impact Health Centers, a beacon of hope for those affected by HIV. Though he is no longer with us, his legacy of compassion and integrity lives on. We pledge to carry forward his vision and continue the work he started. In memory of Dr. Allers, you can contribute to the Dr. Chris Allers Emotional Wellness Fund to support his legacy of caring for the emotional wellbeing and counseling programs for persons with HIV.

CONTRIBUTE TO THE Dr. Chris Allers Emotional Wellness Fund AND SUPPORT HIS LEGACY.

Your donation has IMPACT and will help PIHC reach 15,000 patients in care. Every amount helps!

\$15 pays for 30 days of the most common psychiatric medication, \$75 provides one HIV test and a counseling session. \$125 provides translation services during a medical or case management visit for a client whose native language is not English.

\$500 covers a year of STI screenings for one patient on PrEP. \$3,000 provides one month of Antiretroviral **Treatment (ART) medication** for one client.



Our financials report on a calendar year and reflect a 12-month operating year from January 1-December 31, 2023.

OPERATING REVENUE & SUPPORT	FY 2023	FY 2022
Contributions	\$348.6K	\$390.3K
Fundraising	\$130.7K	\$280.9K
Federal Grants	\$12.5M	\$10.5M
340B Cost Savings, Retail Pharmacy & Clinic	\$92.5M	\$65.5M
Other Program Income including in-kind	\$621.1K	(S143.3K)
Total Operating Revenue & Support	\$106.2M	\$76.5M
OPERATING EXPENSES		
Client Services & Housing	\$11.4M	\$9.1M
Medical & Pharmacy	\$81.7M	\$58.1M
Prevention	\$4.2M	\$3.2M
Management & General	\$6.7M	\$5.7M
Fundraising	\$710.1K	\$367.3K
Total Operating Expenses	\$104.7M*	\$76.5M
NON-OPERATING (INCOME)/EXPENSES		
Investment (Income) & Expenses	(\$141.2K)	\$180.5K
Gain/Loss on Disposal/Sale of Assets	\$0.0K	\$0.0K
Total Non-operating (Income)/Loss	(\$141.2K)	\$180.5K
CHANGE IN NET ASSETS		
Beginning of Year	\$21.5M	\$23.1M
End of Year	\$23.0M	\$21.5M
Total Change	\$1.5M	\$62.8K





*Change in net assets \$1,502,000

Both years, 90% or more of every dollar went directly to program (client-related) services.

magining outreach

ATL Greek Picnic Morris Brown College



Picnic, Positive Impact Health Centers provided attendees HIV testing, health education, condoms and PrEP enrollment information. Our agency was the only on-site provider of the PrEP service, and this new initiative will be featured in several conferences in 2024.

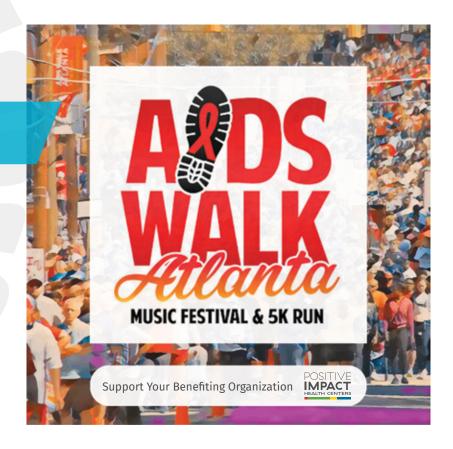
PIHC strives to remove the stigma of HIV and increase outreach through collaborative efforts, along with new, innovative, and non-traditional partnerships. Atlanta serves as our country's public health capital and also is home to four, widely known and highly regarded Historically Black Colleges and Universities (HBCUs): Clark Atlanta University, Morris Brown College, Morehouse College, and Spelman College.

71 tested for HIV at the event and 45 at-home HIV testing kits distributed.

Join Team PIHC!

Lace up your walking or running shoes and join us for a 5K walk/run and music festival to support Positive **Impact Health Centers.**

Your participation will make a significant impact in raising funds to support the work. Together, we can help continue providing essential care and services.



September 28, 2024

Every donation will be matched \$1 for \$1



Scan to register for the team

Learn more about injectable treatment

Quickly access social links

> PIHC on LinkTree

Watch our agency video

Order your home HIV testing kit

> Complete forms and much more



Order condoms by mail

CONNECT WITH US

our social

- f PIHCATL
- pihc_atl
- PIHC_Atlanta
- Positive Impact
- **b** pihc_atl
- in Positive Impact Health Centers

our locations

CHAMBLEE

administrative office only

- 2800 Century Pkwy NE Suite 550 Atlanta, GA 30345
- Phone: (404) 600-2420
- A Fax: (404) 464-5750

DULUTH CENTER

- 3350 Breckinridge Blvd Suite 200 Duluth, GA 30096
- Phone: (**770) 962-8396**
- 🖶 Fax: (770) 962-1291

DECATUR CENTER

- 523 Church Street Decatur, GA 30030
- Phone: (404) 589-9040
- A Fax: (404) 589-1615

MARIETTA CENTER

- 1650 County Services Pkwy Suite 200 Marietta, GA 30008
- Phone: (770) 514-2464
- 🖶 Fax: (770) 514-2806

newsletter

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